



Solav Energy Warranty

This warranty is an integral part of the general terms of use and it determines the conditions of liability for Integral Solar Water Heating System (hereafter referred as "The Product") of Solav-Dolav Solar Energy Cooperative Ltd. (hereafter referred as "The Company")

1. The Company undertakes that under regular terms of installation, use and service, the Product is free of any defects of manufacture.
2. The Company warrants the Product against manufacturing defects and faulty materials for a period of five (5) years, starting from the delivery date of the Product.
3. The Company warrants the kit of components supplied with the system for a period of one (1) year, starting from the delivery date of the Product.
4. Within the warranty period The Company undertakes to repair or replace, at its sole discretion, any part / component of the Product which is found to be having manufacturing defects or is unserviceable.
5. The Company may at its sole discretion replace the whole Product if found necessary by virtue of the nature of fault or defect. In that case, the warranty will continue for the rest of the original period. Such defects, if noticed by the customer, should be reported to the Company's representative immediately upon its discovery.
6. The Company shall be under no obligations under this warranty, if the Company is satisfied that the defects are due to improper storage, usage, negligence, any modifications/ alterations or tampering, over pressure, change of design/pattern of usage, accident, act of god or installation/repairs carried out by any person not duly authorized by the Company or by any reason beyond the control of The Company such as theft, war, earthquake, flood or storm & such other natural calamities like hailstorm, typhoon or cyclones, uprooting of trees or electric poles, wire & radio or T.V. antennas etc. causing accidental damage to the Product.
7. This warranty excludes any damage inflicted by vandalism or by animals such as dogs, monkeys, domestic animals, birds or any other creatures.
8. Under this warranty, no responsibility is accepted for any consequential loss or damage caused by any defect.
9. The repair or replacement, if any, shall be carried out by the Company or by its authorized dealer or representative within the reasonable time required for communication, processing the complaint, procurement of the component, transportation of material and appointment of an authorized person for examination & determination of remedial action to be taken to solve the problem. It is essential that the customer should grant access to the Company's representative for examination of the solar water heating system in full and facilitate the repairs as and whenever convenient to the customer and the Company's representative.
10. The Product is designed to withstand ambient temperatures no less than minus five degrees centigrade (-5°C).
11. This warranty in no case shall extend to payment of any monetary consideration or compensation.
12. This warranty automatically becomes void on expiry of the warranty period.

Company Signature _____

Date _____